#### RMWC'S WATER AND MONEY SAVING TIPS

- Don't let water run while brushing teeth or shaving.
- Plant water saving plants, trees and shrubs. Use native plants that are drought resistant.
- At least twice yearly, check all faucets indoors and out. Most leaks are found in outside spigots and toilet tanks.
- Wash cars efficiently. Do not leave the hose running while washing your car; instead use a bucket with soap!
- Do not use a water hose in place of a broom on sidewalks, walkways and driveways.
- Fix leaks as soon as discovered!

# **Contact Us**

OFFICE: 812-294-1481/FAX: 812-294-1743

www.rural membership water.com

Office Hours: 8am – 4:30 pm Monday through Friday

Closed for lunch from Noon-12:30pm

Sign up & register on our Customer Portal to get alerts, view account, pay bill or sign up for e statements!

ruralmembershipwater.com



Mailing: PO BOX 239 / Physical: 301 S. Ferguson St

Henryville, IN 47126

OFFICE: 812-294-1481/FAX: 812-294-1743

RMWC IS HAPPY TO REPORT THAT YOUR DRINKING WATER MEETS AND/OR EXCEEDS ALL FEDERAL AND STATE STANDARDS AND REGULATIONS!

Thank you for caring about your water!

# **Corporation Information**

**Current Board Members and Employees** 

President: Richard M. Belcher Vice President: Doug Dunlevy

Secretary/Treasurer: Richard Davenport

Member: John Dietrich Member: Mike Daulton Superintendent: Matt Shields

Asst. Superintendent of Field Operations: Eric Marcum

Laborer/Safety Director: Adam Yeager

Scotty Sands: Meter Reader Office Manager: Jennifer Hamilton Office Admin: Michelle Mull

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## FEES

New Membership(non-refundable)\$100.00
New Tap\$2,800.00
After Hours Service Charge-\$50.00/Business hrs. Svc. Chg\$35.00
Reconnect for Non-Payment\$50.00
Insufficient Check Fee\$25.00
Data Log Report\$25.00
Credit Card Service Charge—under \$33 is \$1 and over \$33 is 3% of bill
Irrigation only tap\$2800.00
Late Charges after the 17th of the month due date are based on the
amount of the bill
Customer Service Call to check meter\$50.00
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# RMWC'S Board Meetings are:

Monthly-1st Tuesday of each month @ 8:00 a.m. at the office. Annually- 1st Monday in June @ 7:30 p.m. at the Monroe Township Fire Department. Notification of this meeting is noted on the bills prior to meeting. RMWC is governed by a duly elected Board of Directors, consisting of five (5) members each elected to a three (3) year term, terms being staggered. The Board elects its own President, Vice President, Secretary and Treasurer who serve their respective office terms from Annual Meeting to Annual Meeting. Each year starting in January and ending the last business day of April any member of RMWC may apply to run for an open place on the Board of Directors by filling out a Board of Directors Candidate Form at the office. Call office for filling date.

# **ABOUT YOUR WATER**

RMWC purchases finished ground water from two (2) different suppliers. We have the system separated into two (2) halves. The North Side of RMWC is supplied by Stucker Fork Water Utility, 2260 Hwy. 31, Austin, IN Phone 812-794-0650. Stucker Fork's water source consists of wells located along the Ohio River near Madison, Indiana and is filtered and treated at their plant. The South Side of RMWC is supplied by Sellersburg Water, 316 E. Utica St., Sellersburg, IN; Phone 812-246-7039. The Sellersburg Waters' wells are located by the Ohio River near Jeffersonville, IN. The Water Source Protection Plan, a plan that provides information such as potential sources of contamination, is available at company's office.

## **STATEMENT OF PURPOSE**

RMWC was started in 1962 under the FHA Federal Loan Program with only 246 members, and has grown to currently 3,200 members. RMWC maintains four water tanks, four pump houses and over one hundred miles of water lines for the express purpose of creating and maintaining a supply of fresh, portable water to residents of Henryville, Sellersburg, Borden, Memphis and Underwood. Rules, Regulations and By-laws can be found at <a href="https://www.ruralmembershipwater.com">www.ruralmembershipwater.com</a>

## **RULES, REGULATIONS & POLICIES**

Each property owner or renter within the Rural Membership Water Corporation of Clark County service area wishing to be supplied with water, must pay a membership fee and be furnished a signed Membership Certificate.

No member shall hold more than one (1) Membership Certificate nor be allowed more than one (1) vote on issues at meetings of the collective members. Only on (1) vote per membership.

A "tap in" fee, at the rate in effect at the time of request, will be paid for *each* water service desired. A member may purchase more than one (1) tap (meter) for his or her property.

## No meter shall serve more than one (1) residence or business.

Any tampering with or damage to the meter or other RMWC property will result in charges assessed to the member.

RMWC is allowed to determine allocation of water to its members in the event of a water shortage.

## RMWC'S Office Hours are:

Monday – Friday 8:00 a.m. – 4:30 p. m. (The office closes for lunch from 12:00 to 12:30 daily)

The member shall install and maintain, at his or her own expense, a service line extending from the meter to the dwelling and other portions of their property.

It is suggested the installation of this service include a cut-off valve, a check valve, and a pressure regulator valve, and that the line be 150-200lb. test SDR-9 Tuff Tube (polyethylene), laid at a depth of at least 30 inches.

#### **SCHEDULE OF RATES**

#### RURAL MEMBERSHIP WATER CORPORATION OF CLARK COUNTY IN

## Schedule of Rates Beginning MARCH 2017

GALLONS PER MONTH RATE TOTAL GALLONS Monthly + tax Minimum Bill 0-2,000 gallons \$11.13 per thousand 2,000 = \$ 22.26 \*2,000 Gallons or less minimum monthly charge is \$21.26 plus tax Reconnection Fee \$50.00\* \*Mon-Fri 8am-4pm Service Charge for Customer Related Problems-\$35.00 After 4:00 p.m. Service Charge for Customer Related Problems is \$50.00\* \*Insufficient Check Charge is \$25.00 Laundry ----- 20 to 45 gal. per load Shower ----- 20 to 30 gal. per shower Tub Bath ----- 30 to 40 gal. per bath Dishwasher ----- 15 to 30 gal. per load Toilet ----- 3.5 to 7 gal. per flush Drinking Water ----- 1 to 2 gt. per day per person Garbage Disposal ----- 5 gal. per minute of use Car Washing ----- 5 gal, per minute of use Lawn Watering: 7 TO 43 gal. PER 100 SQ. FT.

It is important to remember that water is a valuable resource and economic development tool; it is also a limited resource. Only 1% of Earth's water is available for human consumption.

Facts about water leaks:

A steady leak wastes 1 gallon every 15 minutes.

A steady trickle wastes 1 gallon every 4 minutes.

A steady stream wastes 1 gallon every minute.

Dripping faucets and leaking toilets account for as much as 14% of all indoor water use, equivalent to 10 gallons per person of water lost per day.

The Customer shall, at their expense properly install, test and maintain any backflow prevention device required by the water system. Copies of all testing and maintenance records shall be provided to RMWC. If customers fail comply with these terms, RMWC will follow service termination procedures.

## **PAYMENT OPTIONS**

RMWC accepts Cash, MasterCard, Visa, Discover, Check or Money Order for payments. Go to www.ruralmembershipwater.com and register on our Consumer Portal to view account and pay bill. There is a convenience fee of 3% for each transaction over \$33.00 and a fee of \$1.00 for any transaction under \$33.00. You may also download the mobile app to your phone by searching for PayGOV Mobile and enter the pay location code of \$37642.

We offer auto draft payments through New Washington State Bank. If you wish to have your payment auto drafted from your account at the bank of your choice, on the 17th of each month or the closest business day preceding the 17th, if it falls on a weekend or holiday, please fill out form below and mail or bring to office. The authority you give RMWC to charge your account will begin the second billing cycle (second month) from the time RMWC receives your authorization and will remain in effect until you sign a debit cancellation form available at the office or online at <a href="https://www.ruralmembershipwater.com">www.ruralmembershipwater.com</a>. E statements signups available online

# \*\*\*\*\*\*\*\*cut here and mail form below\*\*\*\*\*\*\*\*

## **AUTHORIZATION FOR DIRECT PAYMENT**

I authorize Rural Membership Water Corporation of Clark County, to initiate entries to my checking account. The authority will remain in effect until I notify you in writing to cancel it in such time as to afford RMWC a reasonable opportunity to act upon it. I can stop payment of any entry by notifying my financial institution three (3) days before my account is charged. If RMWC receives an insufficient funds notice from my financial institution, I agree to pay a \$25.00 charge and if RMWC receives an insufficient fund notice a second time, I understand that my automatic payment draft will be revoked.

_	Nam	e of Financi	al Institutio	on, City and State
		Name o	on RMWC A	account
		Se	rvice Addre	ess estate the second s
Signa	ture			RMWC Account/Location #
	Fi:	nancial Inst	itutions Roi	uting Number

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#### MISCELLANEOUS PHONE NUMBERS

Frontier	1-877-462-8188
https://www.frontierinternet.com/	
Vectren Natural Gas	1-800-227-1376
Midwest Natural Gas	1-800-654-2361
	1-812-752-2230
Henryville Membership Sanitation Corp	812-294-1070
Sellersburg Water/Sewer	812-246-7039
REMC (Electric)	812-246-3316
Time Warner/Spectrum (Cable & Internet)	1-877-972-4100
Bagshaw Water Hauling	1-812-945-3500
Propane Empire/AmeriGas	1-800-263-4427
Propane South Indiana Propane Gas	1-877-907-3357
GARBAGE	

# GAKBAGE

City Boys Garbage/Blevins Sanitation	1-812-944-4856
Sweetland	1-812-944-5642
Industrial Disposal	1-502-638-9000
Waste Management	1-502-966-0117
Rumpke	1-800-678-6753

#### **HELP WITH BILLS**

Lay Ministries	812- 282-0063
Community Action	812-288-6451
Monroe Township Trustee	812-294-4999
Union Township Trustee	812-294-3077

South Side-Calcium Hardness: 130-150 PPM/Grains of Iron 21per gallon

North Side-Calcium Hardness: 360-400 PPM/Grains of Iron 29 per gallon

HISTORY OF HENRYVILLE: The old Post Route between Charlestown and Salem passed through the Blue Lick Valley. In 1835 a Post Office was established in the area called "Pine Lick". An old Indian trace ran through the village where the Jeffersonville - Indianapolis Railroad now runs. It stopped in the village, and for a long while was the end of the track. The village had 3 Blacksmith Shops, 2 Saloons, Tanneries, Feed Mill, Sawmill and Stave Factory. At this time the village was known as Morris Town. In 1843 Colonel Henry Ferguson, the only son of William Ferguson, who came from the Highlands of Scotland, settled in the village with his wife, Nancy Young, and their 8 children. The name of the village was changed to Hubbard in 1853. The name was again changed to Henryville in 1865 in honor of Colonel Ferguson. The man recognized worldwide as Colonel Sanders, the founder of Kentucky Fried Chicken (KFC), was actually born Harland David Sanders in Henryville, Indiana in 1890. Henryville is the setting of the 2007 song "Up In Indiana" by Lyle Lovett and his Large Band. The song likely refers to Henryville Correctional Facility. The Clark State Forest and Recreational area is located on Highway 31 North in Henryville, Indiana. On March 2, 2012 an F-4 Tornado hit Henryville.

HISTORY OF SELLERSBURG: Sellersburg takes its name from its founder. Moses Sellers, who founded the city in the early 19th century. In the early 1980s the city became home for Clark Regional Airport, a regional airport handling small private aircraft. In 1994, local PGA golfer Fuzzy Zoeller opened Covered Bridge Golf Club, which he designed. Covered Bridge has hosted many pro/celebrity golf tournaments which have raised money for local charities. The Wolf Challenge takes place annually. Notable celebrities played in the 2006 Wolf Challenge in Sellersburg, including Bill Murray, Kevin Costner, John Daly, and Cris Judd.

HISTORY OF BORDEN: The town was founded in the 1820s and was originally called New Providence, after the capital of Rhode Island. In the late 1800s the Borden Institute was founded by John Borden as a college. The town honored him by renaming the town, unofficially, Borden. The town became officially known as Borden in 1994. Borden is served by the CSX (formally Monon Railroad) rail system. In the 1960s several dams were constructed along the tributaries leading to Muddy Fork, which runs through the town. This helped keep Borden from being flooded during heavy rains. On April 3, 1974, a massive F4 tornado struck the west side of Borden before moving into nearby Daisy Hill, overlooking Borden, killing one person. And on May 27, 2004, an F2 tornado struck the northern edge of the town, doing damage to the trees on the hillside but fortunately no deaths or injuries. On March 2, 2012 another tornado swept through Daisy Hill. In the early 2000s Borden High School underwent an expansion project that involved a new building being built on their parking lot. A new parking lot was needed and it was decided to build it at the old Borden Park. The town then built a new park on the east end of Borden, near the Flexcel plant, along Muddy Fork. It includes basketball courts, a walking path along the fork, and a war memorial for local residents who served in the military.

HISTORY OF MEMPHIS: The village was platted in 1852, with a post office established on February 22, 1854. The original settlers were from Memphis, Tennessee.

**HISTORY OF UNDERWOOD:** Underwood was formerly named Pigeon Roost, established in 1809 by William E. Collings and consisted mainly of settlers from Kentucky. The town was named Pigeon Roost because of the great number of Passenger Pigeons in the area. The Pigeon Roost Massacre by Native Americans occurred on September 3, 1812.

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